

SERVICE EXCELLENCE PROGRAM



A FIRST-IN-INDUSTRY OFFERING

American Energy Services' first-to-market Service Excellence Program is an industry-defining offering that sets the new standard for customer satisfaction.

This program offers a unique, all-inclusive approach for greater savings, efficiency, and service beyond the initial sale, and years beyond current industry benchmarks.

With a one of a kind 4-in-1 approach, customers can have true confidence in their investment and achieve peak performances for an extended lifecycle.

For the duration of the program, customers will receive an extended warranty on all product and

labor, exceeding manufacturers' coverage, offering 5-, 7- and 10-year plans.

To keep our products finely tuned and our customers ahead of the curve, an investment-grade energy efficiency audit is conducted annually, which also includes a Health Check, Operations Review, and Technology Review.

With experience in high efficiency lighting, intelligent controls, energy monitoring and EV, AES offers a complete portfolio and turnkey installation, as well as both proprietary and industry financing, and non-profit grant options.



Health Checks

We conduct a facility audit annually to make adjustments to controls and sensors, or correct performance gaps before they become real issues.



Operational/ Business Reviews

A strategic examination that will keep your company's energy solutions matched to your business or operations environment.



Technology Review

This annual review allows our customers to see inside the newest efficiencies possible and ensure they are always at the cutting edge of energy technology.



Maintenance & Repairs

Gain peace of mind knowing materials AND labor are completely covered for FIVE, SEVEN OR EVEN 10 YEARS.

Clear Solutions for Energy Efficiency

AES COMMITMENT TO SERVICE

For over 15 years, American Energy Services has been a trusted provider of single and multi-product energy solutions. AES is dedicated to delivering **cost-effective energy solutions** and establishing long-term relationships with commercial and public customers based on exacting technical and ethical standards and achieving measurable results.

At AES we believe in earning the respect and trust of our clients, and after more than a decade of providing clients with full turnkey solutions we still hold fast to that foundational belief.

American Energy Services leverages a **national network** of AES offices and certified partners serving small businesses, Fortune 500 companies, government agencies, healthcare facilities, property management companies, and schools and universities.



The first-to-market Service Excellence Program provides customers with assurance of product performance and the peace of mind that their energy partner is on-call to service any needs.



Graded
Audit



Design
Build



LED
Lighting



Intelligent
Controls



AES
Monitoring



EV
Charging



Service
Excellence



Financing
Options

ABOUT AES

American Energy Services is a trusted provider of energy solutions that helps small businesses and Fortune 500 companies reduce their monthly energy bills, resulting in double-digit percentage savings. This advance in reducing energy use allows our clients to rededicate valuable resources back into their organization. The technology AES provides has led to our partners being honored ENERGYSTAR® Partner of the Year.

